

Updating firmware

INTRODUCTION

The following information shows what is required to update the firmware on a Smart

Note: in most instances, the latest version of firmware is embedded within the latest software. For details of what the new firmware provides, please see the firmware history.txt file for the relevant Smart device (part of the release pack notes).

- 1) Download the firmware to the PC or copy from a USB and extract all files (if it is in a compressed/zipped folder)
- Copy the extracted files into C:\Vistacont\DeviceUpdates (see image below this assumes you have carried out the default installation for the SmartControl software)

	Selection of	Taxa Bager			×
Compute	er ▶ TI30787600A (C:) ▶ Vistacc	ont DeviceUpdates	✓ 4 Search DeviceUpdates		٩
Organize 🔻 Include in	n library 🔻 Share with 👻	Burn New folder	:::::::::::::::::::::::::::::::::::::::	•	0
 ★ Favorites ■ Desktop ▶ Downloads ™ Recent Places ₩ Libraries ■ Documents ▲ Music ■ Pictures ₩ Videos 	Name update_all_hnvr_198 update_all_hnvr_202 update_all_svr_198 update_all_svrs_198 update_all_svrs_202 update_all_svrs_202		Select a file to preview.		
Computer					



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3) Connect to your Smart device using the SmartControl software, enter the set up menu and select the Firmware update tab. Select the firmware you want to update your device to, check the tick box (as per image below).

Recorder settings [Kramar IP]		_	X	
	Firmware update			
Device User Date & Time	Firmware update			
 Date & Time Connections Camera settings Camera groups Motion Privacy zones Alarms Site archive Audio Relays PTZ control Serial channel Alarm panel Extras Upload / Download Firmware update IP Camera HYBRID Card 4 	Update file update_all_hnvr_198.bin update_all_hnvr_202.bin	Version ALL [01.98] ALL [02.02] update_all_hnvr_202.bin any changes done but not yet transmitted to the device will be		
Cancel				
Site archive state				

- 4) Click the OK box, a small box will then ask you to confirm the selection and click ok again.
- 5) The firmware will then start to be uploaded which could take between 5-10 minutes (depending on network speeds), the Smart will then do a power recycle to accept these changes this normally takes 2-3 minutes.
- 6) The Smart unit is then ready for re-use/programming.

Important Notes:

Any programmed settings will not be changed. Any settings not saved prior to uploading the new firmware will not be implemented.

END

