



# Qulu – How to Locate License and Hardware ID

## INTRODUCTION

All qulu licenses, when activated, are locked to the Hardware ID (HWID) of the corresponding computer device where the server application has been installed.

### What is a Hardware ID (HWID)?

The HWID is a unique 34-digit identifier (*example: 05f40308c1a78eed0664f585d0321fbff3*) generated when the qulu Media Server is installed on a Windows, Ubuntu Linux, or ARM device. The HWID is based on a combination of software and hardware of the computing device where qulu is installed.

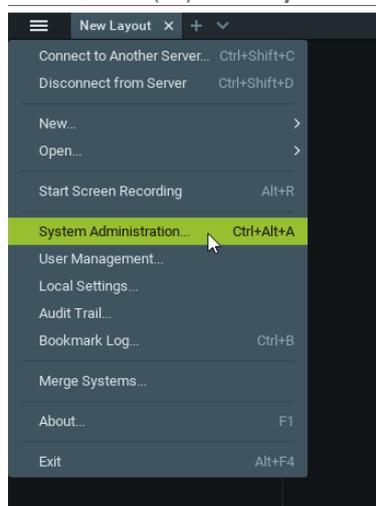
The following items are used to generate a unique HWID for each computer where qulu is installed:

- Motherboard
- MAC Address

After installing qulu on a server any modification in the components above will result in a change of HWID and an invalidation of licenses attached to that device.

### How do I find my HWID?

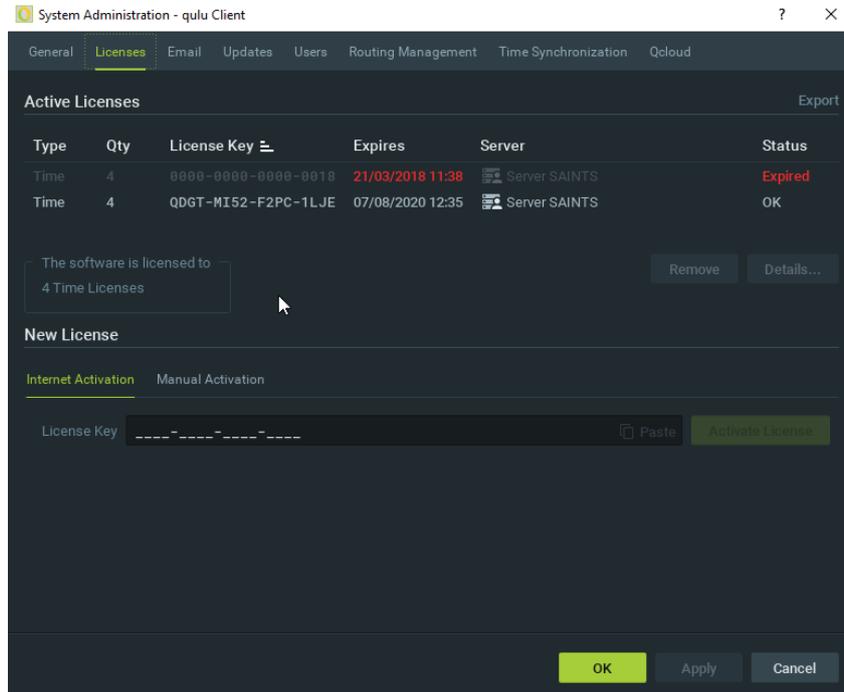
1. Launch the qulu desktop client.
  - The qulu desktop client is required - mobile or web clients do not have the ability to locate licensing information.
2. Go to System Administration
  - In the desktop client from the **Main Menu (☰)** select **System Administration**.





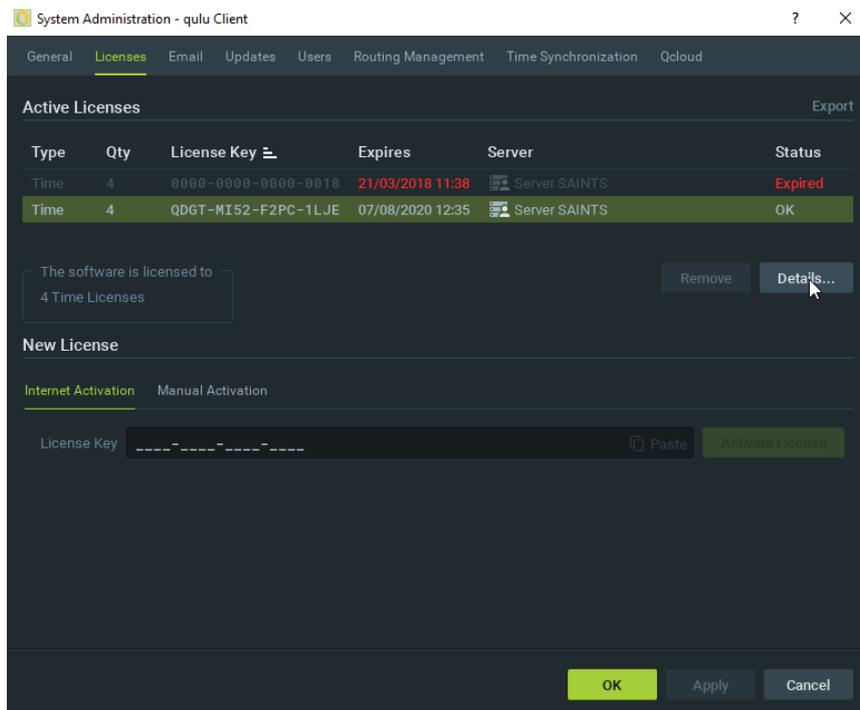
3. Select the License Tab

- Select the **Licenses** tab on the **System Administration** dialog.



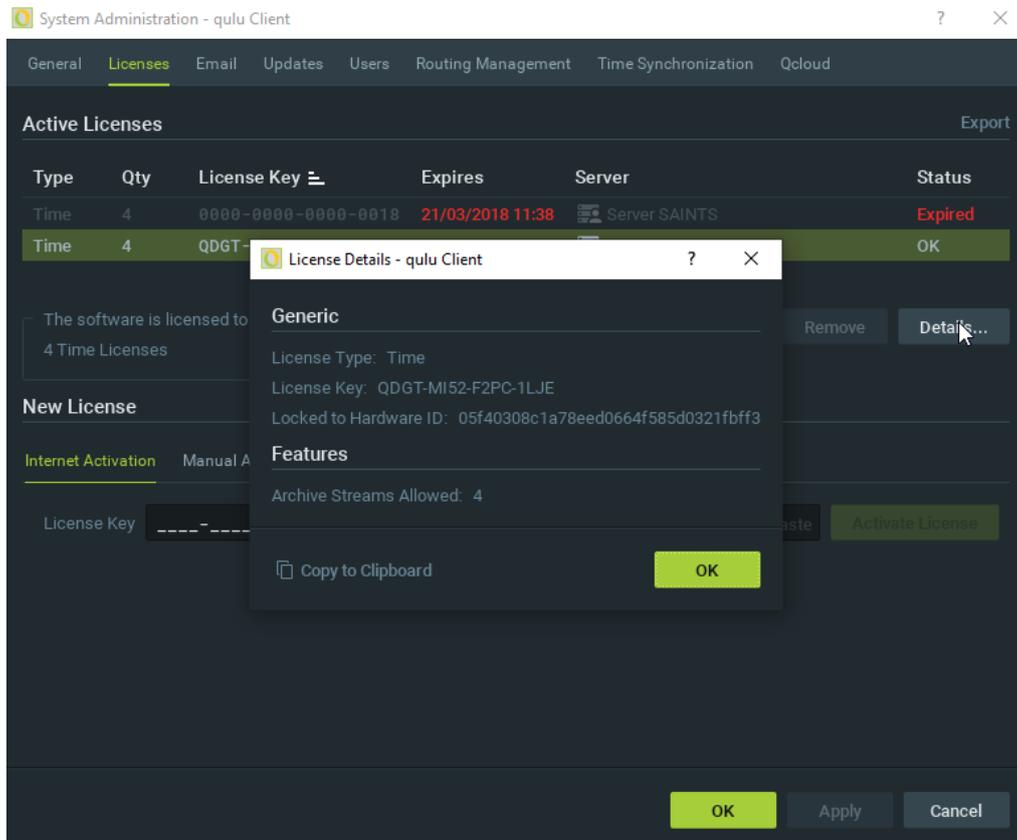
4. Highlight a License installed on Your Target Server.

- Select a license attached to the server for which you want to see the HWID and License Details.
- Click the **Details** button.





- You should now see a dialog that shows the License Type, License Key, and Hardware ID.
- To copy the license information (including the HWID) press the **Copy to Clipboard** button.



This information can then be copied to Note Pad or Word Document for future reference.

- *The example below shows the Type > Time, License key, Hardware ID & Number of Streams*  
*Generic:*  
*License Type: Time*  
*License Key: QDGT-MI52-F2PC-1LJE*  
*Locked to Hardware ID: 05f40308c1a78eed0664f585d0321fbff3*  
  
*Features:*  
*Archive Streams Allowed:: 4*

This completes the procedure.