

### INTRODUCTION

This document will describe the process how to set initial Config and Upgrade the Firmware [FW] via Web Interface on the PVM10CAMx monitor.

#### Download the Firmware

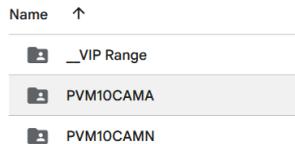
Firmware files and Release Notes are available from Vista web site, Support Section

<https://www.vista-cctv.com/support/>

Select > Downloads > VistaIP select your PVM10CAMx>Firmware>FW(latestFW)>Web\_Update\_zip



Product > Vista > Vista\_IP



To Upgrade the FW, you must be able to access the monitor's web page via a Laptop/PC.

{all Firmware is .zip format and will need unzipping}

#### Discovery & IP Address setting

Download "Device Finder", this program detects and discovers any PVM10CAMx Monitor on the network and allows simple IP address setting as well as access to the monitors web page. PVMCAM Device Finder can be found on following link:

[https://drive.google.com/drive/folders/17XrWxKqX2wLL-\\_O5bmSrHIUqVRaRhDXt](https://drive.google.com/drive/folders/17XrWxKqX2wLL-_O5bmSrHIUqVRaRhDXt)

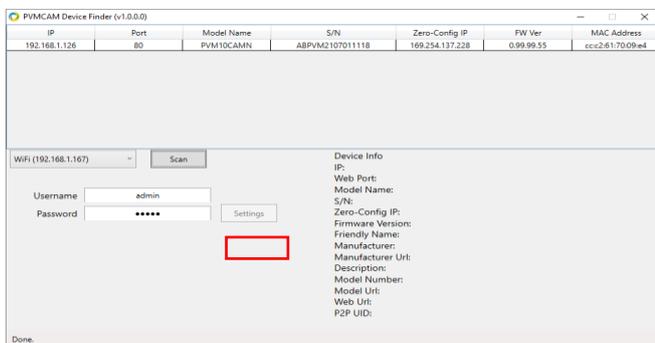


Fig 1

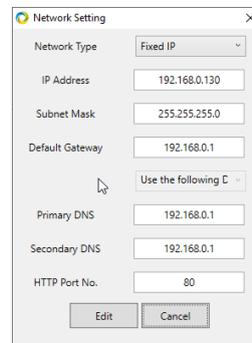


Fig 2



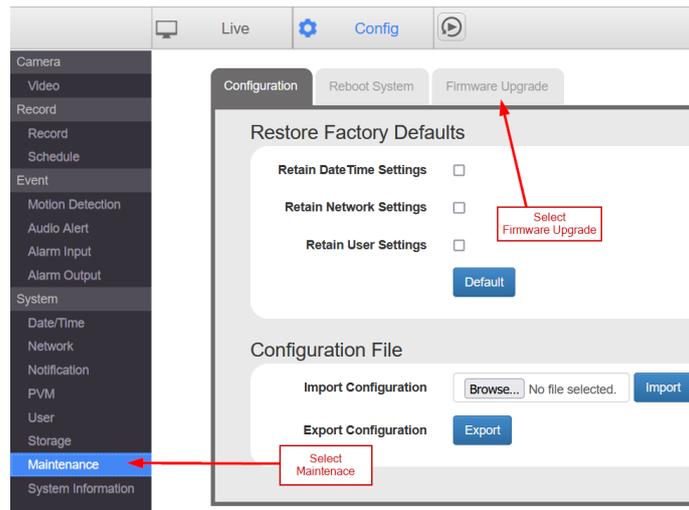


Fig 7

Click/Select **[Config]** then click **[Maintenance]** then click **[Firmware Upgrade]** [Fig 7]

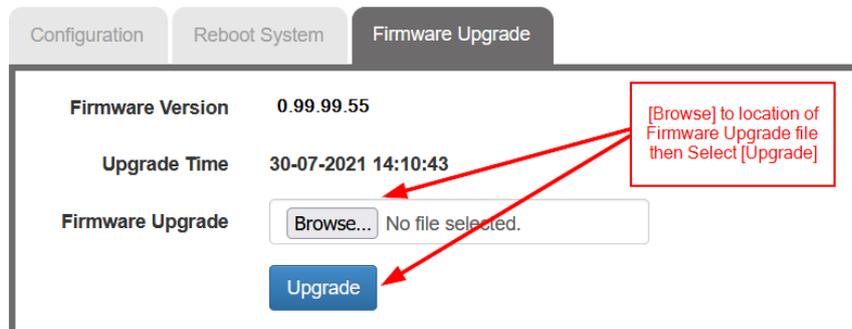


Fig 8

After you have selected **[Firmware Upgrade]** [Fig 8] will be displayed, this displays the current firmware version a previous upgrade time.

Click/Select **[Browse...]** and browse to the upgrade files {ipcam.fw} you have been sent or downloaded from Vista-CCTV.com "Downloads Section" Once you have selected the upgrade file click/select **[Upgrade]** to perform upgrade process.

Upgrade process will take approximately 5 – 10 minutes via IE.

**\*\*Note: Please don't power the unit off during the upgrade process\*\***

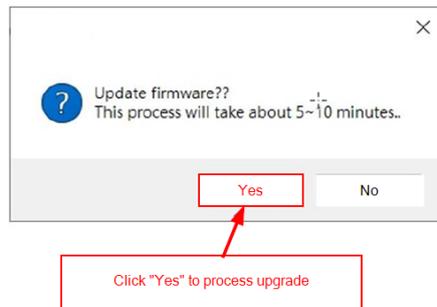


Fig 9

Once the upgrade process has completed the monitor will reboot.

Please login to the web interface to check the latest firmware is loaded. Click/Select **[System Information]**

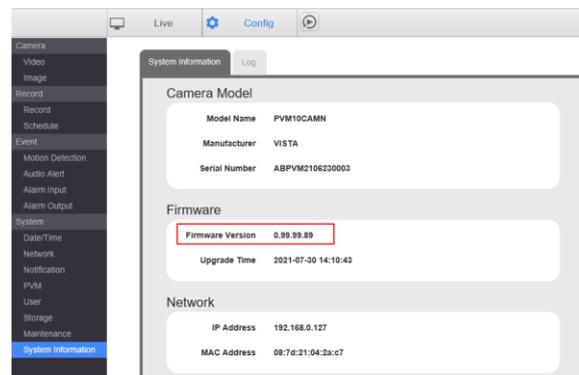


Fig 10

After upgrade is completed select **[Maintenance]** then **[Configuration]** click on **[Default]** this will default the unit to **“Factory Setting”** once completed the PVM will reboot.

**\*\*Note:** Please note this will reset all settings to default including Logo's\*\*

Close the IE web interface, this completes the procedure.

For a full description of all the PVM10CAMN functions, please refer the main manual.

**\*\*Other how to guides can be found here\*\***

<https://vistacctv.freshdesk.com/support/solutions/folders/14000119765/page/1>